

e-Mudhra DIM
e-Mudhra DOWNLOAD INSTRUCTION MANUAL USING eMClick
HARD TOKEN

VERSION
(eMCSL/e-Mudhra/DOC/DIMS/1.0)

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I. PRE - REQUISITES:



The digital Signature certificate is a onetime download. So, before downloading the digital signature certificate make sure that below pre-requisites should be fulfilled:

1. System requirement are windows XP, 7, 8 and vista.
2. Java has to be installed. Recommended Java version is JAVA Version 6 Update 30)
3. The download process should be done in the administer privilege system.
4. Windows firewall and antivirus should be turned off.
5. The operating system should be Windows XP Service Pack 3 and above. To check your system configuration please right click on “My Computer” → “Properties” → General.
6. If you have got the Watchdata token, don’t initialize the token. Click on [ANNEXURE I](#) to know the step by step process of the watchdata token.



II. CERTIFICATE ENROLLMENT/DOWNLOAD PROCESS:



Follow this guided tour to download your Digital signature Certificate refer to your mail containing Subject line “e-Mudhra - Your digital signature application is approved” this mail contains your Application Number and Challenge Code using this details, you have to login eMudhra website to download the Digital signature certificate.

Dear test test test,

We thank you for choosing eMudhra Digital Signature Certificate. Your DSC application has been approved with vide application Id no 915060. Please use below credentials to download DSC.

Application No: 915060
Challenge code: test2@34

Digital signature certificate is a onetime download, Requested you to follow the download instruction manual to download the Digital signature certificate securely:

1. [Click here](#) for the certificate download instruction manual for hard token (USB device).

Should you require any further assistance or clarification, please contact our customer care on 080-43360000 (From Monday – Friday 9.30 am - 6.00 pm and Saturday 10.00 am - 05.00 pm) or by email at info@e-mudhra.com.

Assuring you the best of services at all times.

Warm Regards,
Team e-Mudhra.



Step 1: [Click here](#) to eMclick Digital Signature Certificate Downloader. Once it is downloaded, run the eMclick.exe file for downloading Digital Signature Certificate as shown below.



The screenshot shows the eMudhra - eMClick application window. The title bar is blue with the eMudhra logo and the text "eMudhra - eMClick". Below the title bar is a menu bar with "File", "Configuration", and "Help". The main area has a header with the eMudhra logo, the text "Trust Delivered", and contact information: "080 43360000" and "info@e-mudhra.com". Below the header are three tabs: "1 Login" (active), "2 Download", and "3 Confirmation". The Login tab contains three input fields: "Application ID" with the value "123456", "Challenge Code" with a masked value "*****", and "Date Of Birth" with the value "22/04/1988" and a red "[dd/mm/yyyy]" placeholder. Below the input fields are two buttons: "Confirm" (with a checkmark icon) and "Exit" (with a power icon). A blue callout bubble points to the "Confirm" button with the text "Click on Confirm". At the bottom of the window, there is a copyright notice: "Copyright © 2013. eMudhra Consumer Services Ltd. All Rights Reserved".

eMudhra - eMClick

File Configuration Help

e mudhra
Trust Delivered

080 43360000
info@e-mudhra.com

1 Login 2 Download 3 Confirmation

Please wait, processing your request.

Date Of Birth * 22/04/1988 [dd/mm/yyyy]

Confirm Exit

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Step 2: Once you click on Confirm button the application will be redirected to the DN details confirmation page, where in you have to confirm all the details are correct as per your supporting documents and application form provided to eMudhra.

Note: If there is any mismatch in the DN details, mark that particular DN as No and enter the rejection reason, further click on reject button and contact to the eMudhra help desk (080- 43360000) or e-mail to info@e-mudhra.com for rectification.

Click on Yes button if the details are correct.



eMudhra - eMClick

File Configuration Help

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1 Login 2 Download 3 Confirmation

Kindly confirm that all the below details are correct: ☒ Yes ☐ No

Type of Token: ☐ Soft Token ☒ USBToken

Confirmation of DN Details: Application ID: 902530

User Type	Individual	<input checked="" type="radio"/> Yes <input type="radio"/> No
Certificate Class	Class 2 Gold Individual	<input checked="" type="radio"/> Yes <input type="radio"/> No
Certificate Validity	1 year	<input checked="" type="radio"/> Yes <input type="radio"/> No
Token Type	Soft Token	<input checked="" type="radio"/> Yes <input type="radio"/> No
Common Name [CN] (Name as in the Application Form)	test test test	<input checked="" type="radio"/> Yes <input type="radio"/> No
Email Address	kes hava.nagaraju@emudhra.com	<input checked="" type="radio"/> Yes <input type="radio"/> No
Organisation Name [O] ('Personal' if not)	Personal	<input checked="" type="radio"/> Yes <input type="radio"/> No

☐ I hereby agree to the Terms and Conditions pertaining to eMudhra Certificate Download. [Read more...](#)

Cryptographic Service Provider (CSP): WatchData

Agree & Download Reject Application Exit

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The CSP should be selected based on the token you have got. Please find the eToken CSP lookup table for selecting the CSP in [page10](#). After selecting the CSP click on agree and download button.




eMudhra - eMClick

File Configuration Help

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Trust Delivered

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info@e-mudhra.com

1 Login 2 Download 3 Confirmation

Kindly confirm that all the below details are correct: ☒ Yes ☐ No

Type of Token: ☐ Soft Token ☒ USBToken

Confirmation of DN Details: Application ID: 902530

specified in the application form		
Locality [L]	BANGALORE	<input checked="" type="radio"/> Yes <input type="radio"/> No
State or Province [S]	KARNATAKA	<input checked="" type="radio"/> Yes <input type="radio"/> No
Country [C]	India	<input checked="" type="radio"/> Yes <input type="radio"/> No
Postal Code	560086	<input checked="" type="radio"/> Yes <input type="radio"/> No
Certificate Type	Signature	<input checked="" type="radio"/> Yes <input type="radio"/> No
PAN Number	AAAPA1234A	<input checked="" type="radio"/> Yes <input type="radio"/> No

☒ I hereby agree to the Terms and Conditions pertaining to eMudhra Certificate Download. [Read more...](#)

Cryptographic Service Provider (CSP):

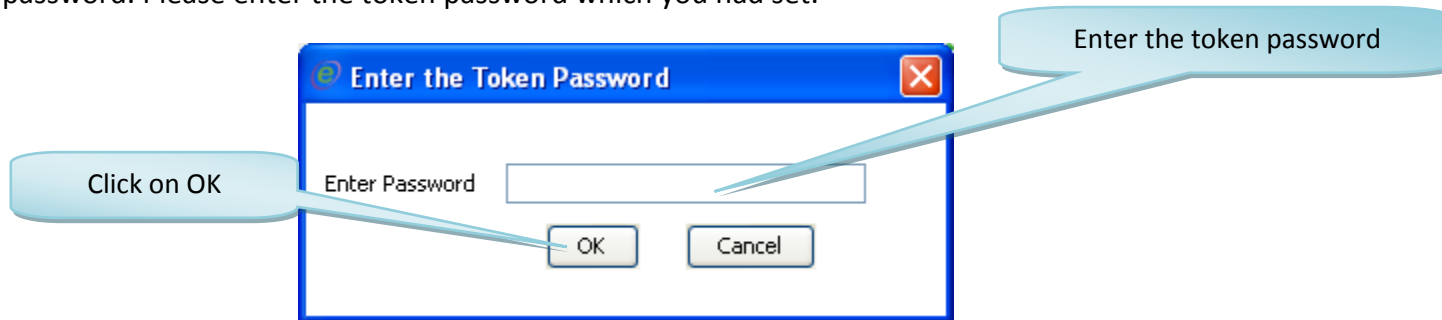
- TrustKey
- WatchData
- Aladdin
- Gemalto
- Starkey
- Moserbaer
- ePass 2003
- TrustKey

Agree & Download Exit

Select Watchdata emudhra Watchdata token.

Select Trust Key for trust key token.

Step 3: Once you click on Agree and download, it will prompt you to enter the token password. Please enter the token password which you had set.



- Certificates will start generating.

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eToken CSP Lookup table:

<u>Sl No</u>	eToken Name	CSP provider
1.	Aladdin eToken	Aladdin
2.	eMudhra Watchdata eToken	Watchdata
3.	Star Key 400 eToken	StarKey
4.	Gemalto	Gemalto
5.	ePass 2003	ePass 2003
6.	Moserbaer	Moserbaer

7.	TrustKey	TrustKey
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Step 5: Once the certificate is downloaded, you will get the below confirmation window.

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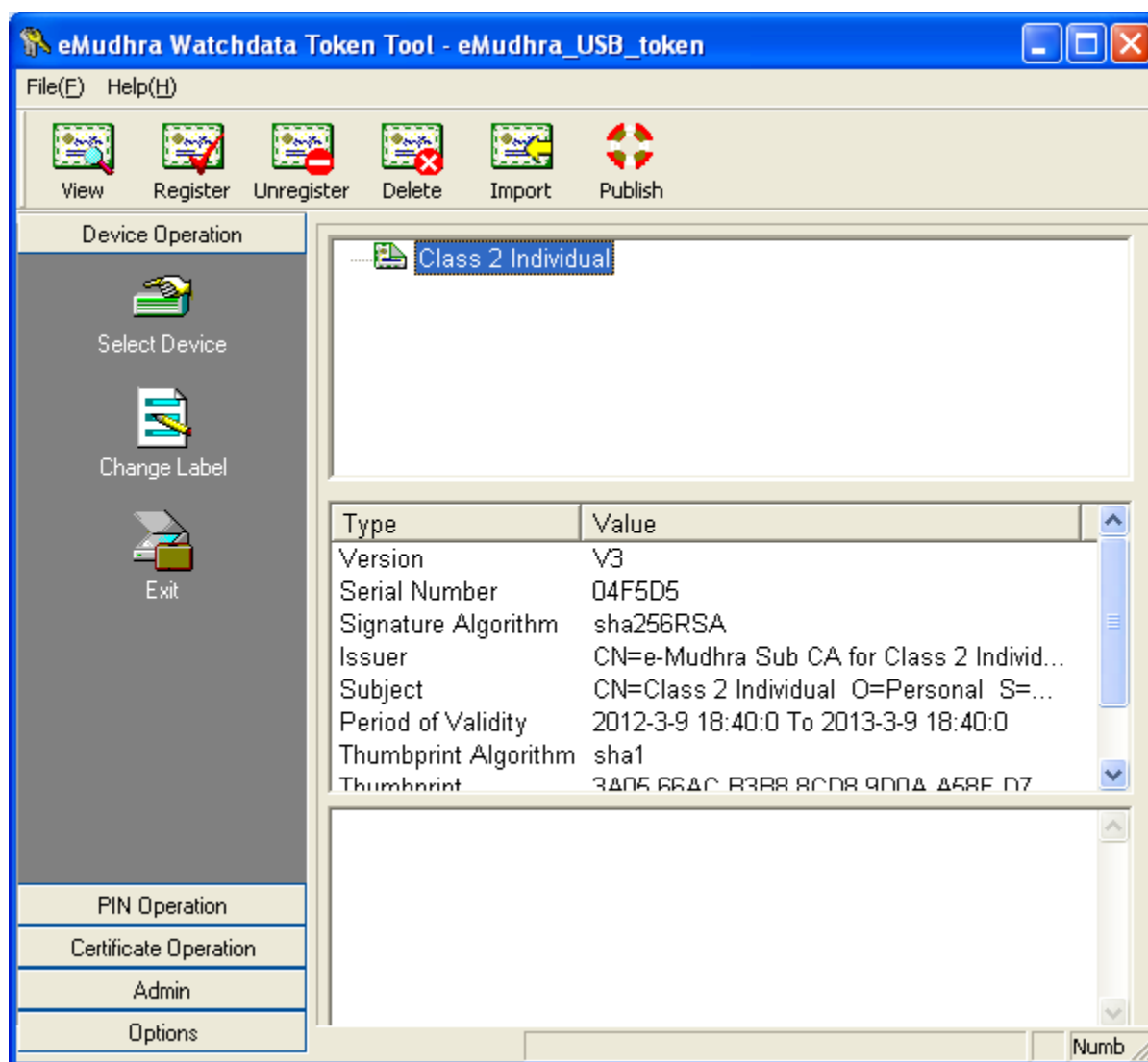
Note: After the successful download of the certificate in the hard token, do not Format/ initialize the hard token, the digital signature certificate will get deleted from the token. The only solution is to reapply for the certificate again. If you are facing problem with the token please contact to the eMudhra help desk (080- 43360000) or e-mail to info@e-mudhra.com for rectification.



III. HOW TO VIEW THE CERTIFICATE IN THE HARD TOKEN:

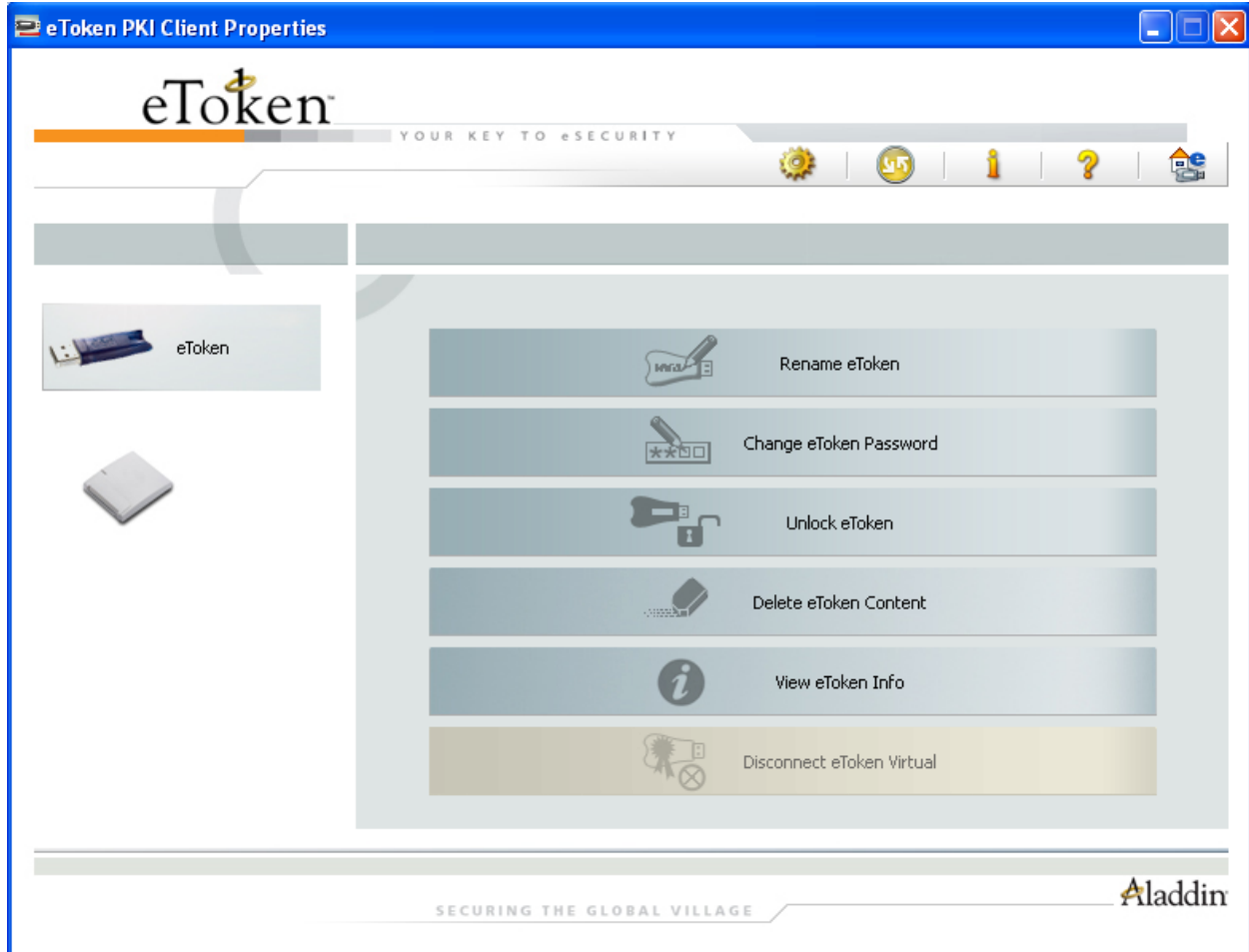
Follow the below steps to view the certificate in the Watchdata/Trustkey Token:

Step 1: Click on Start Menu button of the windows > All programs > eMudhra USB token/trust key > click on eMudhra Watch data token tool the below POP UP window will be displayed.

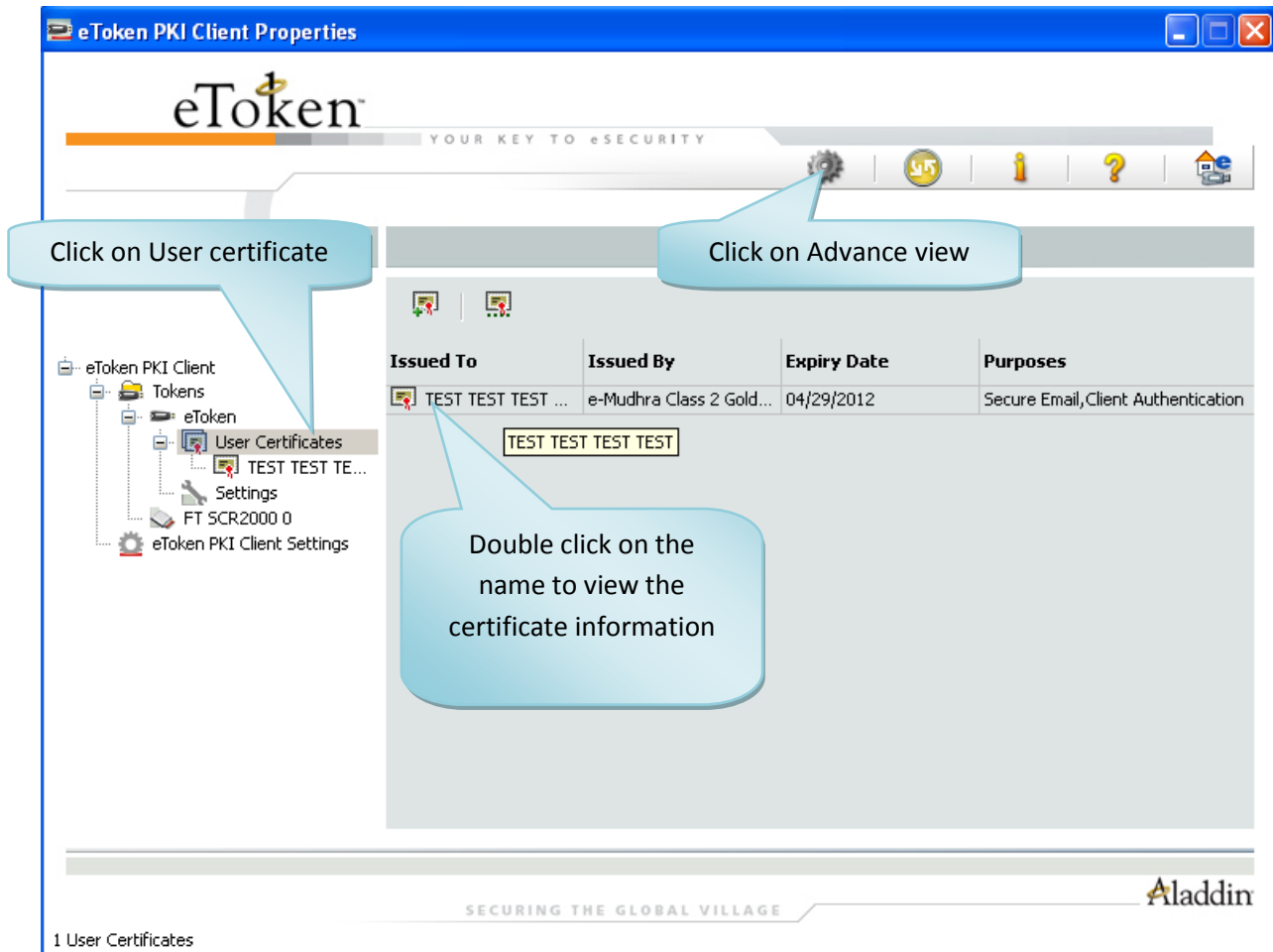


Follow the below steps to view the certificate in the Aladdin Token:

Step 1: Click on start menu button of the windows > All programs > eToken > click on eToken properties the below POP UP eToken PKI Client Properties window will displayed.



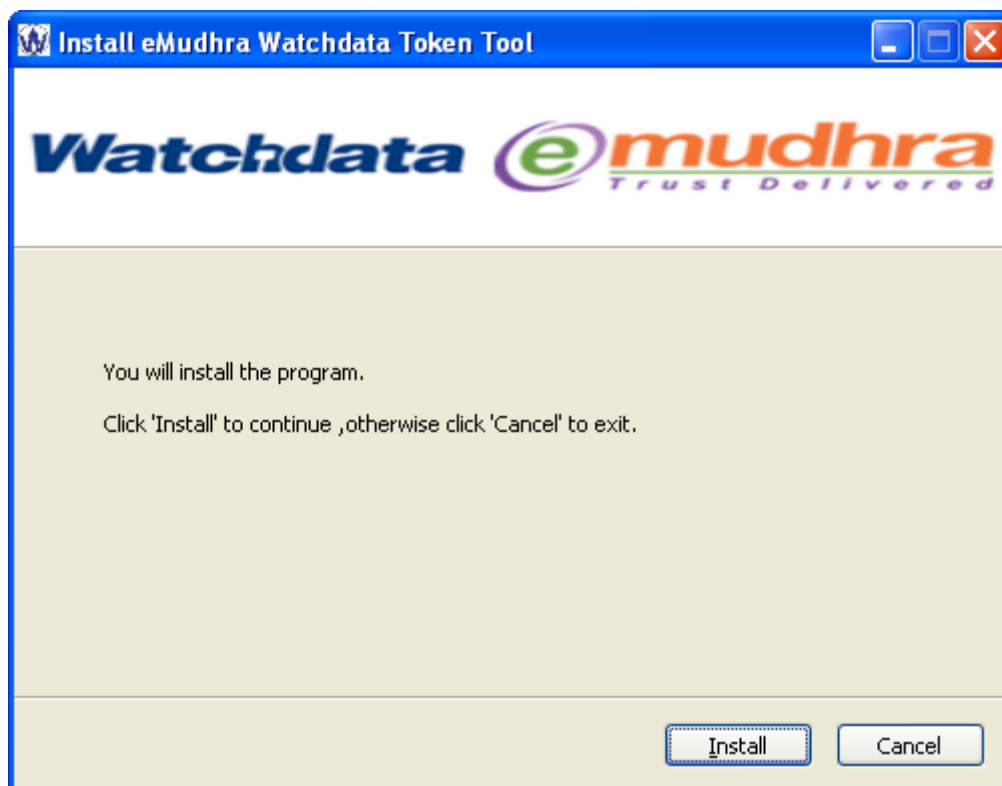
Step 2: click on the advance view > left panel click on the user certificate to view your certificate.



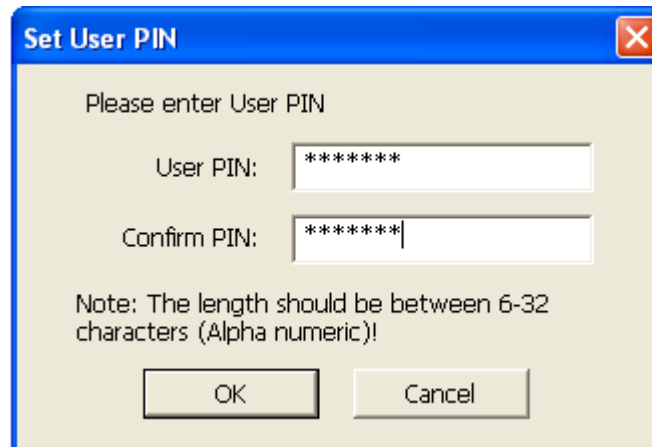

IV. ANNEXURE I:

The token drivers will get installed automatically based on the operation system currently running in your system, once you plug in the Watch data token to the USB port.

Step 1: Plug-in the watchdata eToken which you have got from the eMudhra. The token drivers will get installed automatically or you receive the pop up message as below. Click on the Install button. Once you install the token drivers, restart the system once.

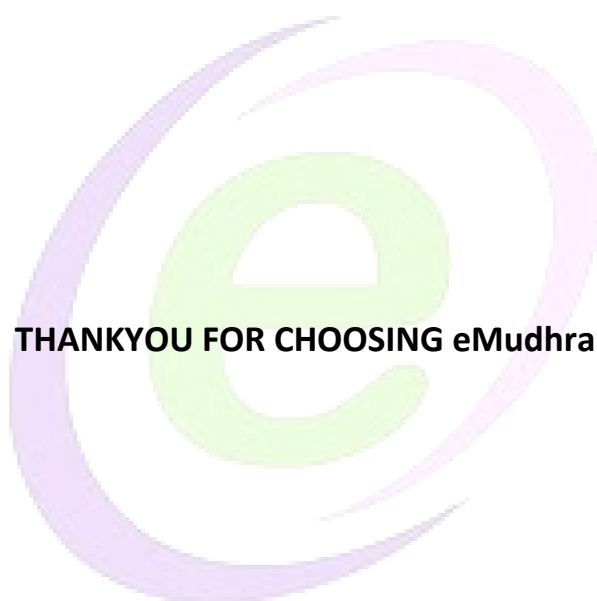


Step 2: After restarting the system, plug-out and plug-in the token. The system will prompt to change the password which should be Alpha-numeric (ex: user123). The password which you will enter should note down.

A Windows-style dialog box titled "Set User PIN" with a blue header bar and a red close button. The background is a light beige color. It contains the text "Please enter User PIN" at the top. Below this, there are two input fields. The first is labeled "User PIN:" and contains seven asterisks. The second is labeled "Confirm PIN:" and also contains seven asterisks. Below the input fields, there is a note: "Note: The length should be between 6-32 characters (Alpha numeric)!". At the bottom of the dialog, there are two buttons: "OK" and "Cancel".A smaller Windows-style dialog box titled "Set PIN" with a blue header bar and a red close button. It features an information icon (a lowercase 'i' in a blue circle) on the left. To the right of the icon, the text "Set PIN OK!" is displayed. At the bottom of the dialog, there is a single "OK" button.

Note: The password which you have set should be remembered, if in case you forgot the password there will no chance that you can recover the password. The only option is to reapply for the certificate.

Note: After the successful download of the certificate in the hard token, do not Format/Re-initialize the hard token, the digital signature certificate will get deleted from the token. The only solution is to reapply for the certificate again. If you are facing problem with the token please contact to the eMudhra help desk (080- 43360000) or e-mail to info@e-mudhra.com for rectification.



THANKYOU FOR CHOOSING eMudhra